

**MODEL:** Printer Board F1/H1/K1

**SUBJECT:** Error Code E677  
(Sub Code 0001 GP335/405)

**Cause:**

Error code 'E677' normally refers to a communication error between the printer board and the copier. However this error code can also indicate that the printer board is faulty.

We have received a few reports indicating that the printer board has failed and that 'E677' was indicated.

**Solution:**

Replace Printer Board.

To assist us in monitoring reliability of this peripheral it would be helpful to report any failures to the Canon Helpdesk on:

**0870 606 1595**